

Health Assessment Advisory Service

Northampton Assessment Centre



Address

Charles House
61-69 Derngate
Northampton
NN1 1UE

Opening times

9:00am to 5:00pm

Notes from this Centre

To enter the building, use the intercom system at the entrance. Press the call button labelled 'Capita' and wait for a response.

Once inside, turn immediately left. Capita's reception is next to the main entrance. Press the internal intercom and wait for the receptionist to open the automatic doors.

There are ramps and lifts available, and the centre has accessible toilets.

There is on-street council pay and display parking available outside the centre. Please check signage for Blue Badge exemptions.

Do not use the private CCTV-controlled car park at the rear of Charles House, as this will result in a parking fine. The nearest alternative pay and display car park is at Albion Place (NN1 1UD), approximately 0.5 miles (around a 10-minute walk) from the centre.



Directions by train

Taxis are available outside Northampton train station and take around 10 minutes to reach Charles House.

Exit the station towards the car park and head right along Black Lion Hill onto Mare Fair. Follow the road past the hotel and cross onto Gold Street. Continue along Gold Street, cross at George Row, and follow the road to St Giles' Square. Continue onto Derngate, pass Castilian Street, and Charles House is on the left.

For train service details, visit

<https://www.nationalrail.co.uk/stations>.



Directions by bus

The assessment centre is served by bus route 41 from Northampton Bus Interchange Station. Buses run once per hour on weekdays.

The nearest bus stop is Derngate Centre, approximately a 5-minute walk from the assessment centre.

For bus information, visit: <https://www.traveline.info>.



Directions by car

From the A45 or A43, take the A428 slip road towards the town centre and follow signs to the traffic lights junction with the A5123.

Drive straight ahead into the Derngate Cultural Quarter. Charles House will be on your right.

The assessment centre can also be accessed locally via the A5123 from both directions. At the traffic lights junction with the A428, turn into the Derngate Cultural Quarter.

Details correct at the time of print, September 2025.

The Health Assessment Advisory Service provided by Capita on behalf of the Department for Work and Pensions



www.haas.capita.co.uk/en